

ATTACHMENT E-5 – SUMMARY OF SEATS AND SERVICE LEVELS FOR PHONE SERVICE
(Reference Master Contract Table E.2.3.1)

Phone Type	PH1	PH2	PH3	PH4	PCell
Instrument					
Single	S	S	O	S	
Dual	O	O	O	O	
Multi-12	O	O	S		
Multi-24	O	O	O		
No Instrument Provided	O	O	O		
Cellular					S
Line Type					
None					S
Digital	S	S	S	S	
Analog	O	O	O	O	
Voice Mail					
None	S	O	O	S	S
Standard	O	S	S	O	O
Enhanced	O	O	O	O	O
Feature set					
Standard	S	S	O	O	
Speaker	O	O	O	S	
Enhanced	O	O	S	O	
Cellular					S
Moves/Adds/Changes					
Regular	S	S	S	S	S
Enhanced	O	O	O	O	O
Restore to Service					
Basic	O	O	O	O	O
Regular	S	S	S	S	S
Premium	O	O	O	O	O
Enhanced	O	O	O	O	O
Critical	O	O	O	O	O

Legend: ~~text~~ indicates seat/service level deleted or not available
~~text~~ indicates added or changed seat/service levels